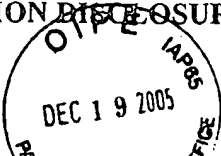


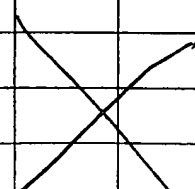
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INFORMATION DISCLOSURE CITATION 	Docket Number	Serial Number
	00-018	09/606,745
	Applicants	
	WALKER et al.	
	Filing Date	Group Art Unit
	June 29, 2000	3714

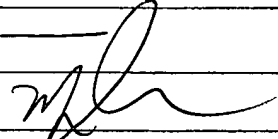
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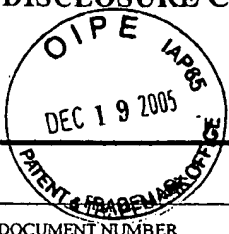
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WAL	A	4,317,957	03/02/82	Sendrow	178	22.08	
	B	4,494,197	01/15/85	Troy et al.	364	412	
	C	4,760,527	07/26/88	Sidley	364	412	
	D	4,764,666	08/16/88	Bergeron	235	380	
	E	4,856,787	08/15/89	Itkis	273	237	
	F	4,982,337	01/01/91	Burr et al.	364	479	
	G	5,038,022	08/06/91	Lucero	235	380	
	H	5,069,453	12/03/91	Koza et al.	273	139	
	I	5,096,195	03/17/92	Gimmon	273	138 A	
	J	5,119,295	06/02/92	Kapur	364	412	
	K	5,179,517	01/12/93	Sarbin et al.	364	410	
	L	5,223,698	06/29/93	Kapur	235	375	


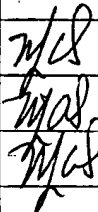
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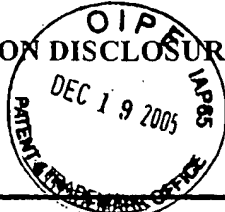
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was	M	EP 0 032 410 A1	07/22/81	Europe				
L	N	GB 2 121 569 A	12/21/83	United Kingdom				
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OTHER DOCUMENTS (Including author, Title, Date, Pertinent Pages, Etc.)


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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

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				Applicants WALKER et al.			
				Filing Date June 29, 2000		Group Art Unit 3714	

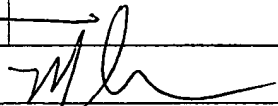
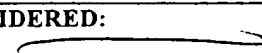
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	O	5,239,165	08/24/93	Novak	235	375		
	P	5,276,312	01/04/94	McCarthy	235	380		
	Q	5,283,734	02/01/94	Von Kohorn	364	412		
	R	5,324,035	06/28/94	Morris et al.	273	138 A		
	S	5,330,185	07/19/94	Wells	273	138 A		
	T	5,351,970	10/04/94	Fioretti	273	439		
	U	5,380,007	01/10/95	Travis et al.	273	138 A		
	V	5,398,932	03/21/95	Eberhardt et al.	273	138 A		
	W	5,413,357	05/09/95	Schulze et al.	273	436		
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	X	EP 0 106 187 B1	11/21/85	Europe				
	Y	WO 86/02752	05/09/86	PCT				
	Z	JP 01258178A	10/16/89	Japan (Abstract)				
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				Filing Date June 29, 2000		Group Art Unit 3714	

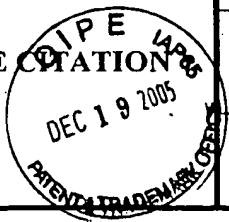
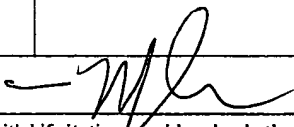
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	II	JP 02110660 A	04/23/90	Japan (Abstract)				
	JJ	JP 03269763	12/02/91	Japan (Abstract)				
	KK	EP 0 478 412 A1	04/01/92	Europe				
	LL	EP 0 487 446 A2	05/27/92	Europe				
	MM	WO 92/16914	10/01/92	PCT				
	NN	WO 93/19428	09/30/93	PCT				
	OO	06-35944	02/10/94	Japan (Abstract)				
	PP	FR 2 697 653-A1	05/06/94	France			X	
	QQ	WO 94/19906	09/01/94	PCT (Abstract)				
	RR	WO 95/05876	03/02/95	PCT				

OTHER DOCUMENTS (Including author, Title, Date, Pertinent Pages, Etc.)	

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U.S. PATENT DOCUMENTS								
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/					273	439		
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zjd	SS	"Harrah's Reno Uses Hybrid ISDN to Attract Customers", Viewtext, March 1989, Vo. 10, No. 3, ISSN: 0275-0686.						
mas	TT	"Agent Speaks Directly to the Customer on the Screen", ISND News, March 1, 1989, Vol. 2, No. 4, ISSN: 0899-9554.						
mas	UU	Conniff, Michael, "Don't Bet Against Harrah's When it Comes to ISDN", Electronic Service Update, May 1, 1989, Vol. 2, No. 5.						
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.								